

Sydney Pollack

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Education

Berklee College of Music - Boston, MA

Sep 2022 - present

- Bachelor of Music in Contemporary Writing & Production and Game & Interactive Media Scoring w/ a Minor in Screen Scoring
- Guitar principal
- GPA: 3.90, Dean's List
- Berklee World Tour Scholarship
- Anticipated graduation: May 2026

Experience

Host - House of Blues in Boston, MA

Sep 2024 - present

- Collaborating with servers, bartenders, support staff, and kitchen to ensure all guests are taken care of and all orders are expedited
- Catering guest service experience to special event guests in order to create a special dining experience for each and every guest
- Assisting guests with getting to shows at the House of Blues music hall

Music Instructor - School of Rock in Ashburn, VA

Dec 2022 - present

- Teaching guitar, bass, vocals, and keys to students at a variety of levels
- Explaining musical concepts to students of all different ages with different understandings
- Interacting with team of teachers, parents, and students to create a safe environment for students to thrive
- Supervising large groups of students and finding forms of entertainment involving educational material during summer camps
- Collaborating with team of music instructors and managers to ensure every individual student's progress

Barista & Cashier - Starbucks in Ashburn, VA

Apr 2022 - Dec 2022

- Interacted directly with guests to create the best guest experience
- Worked with team to complete orders and daily assigned tasks
- Delivered personalized guest service to all guests and problem solved when any issues arise, provided suggestions on menu items

Receptionist & Phone Operator - Koons Automotive in Vienna, VA

Feb 2022 - Sep 2022

- Interacted with guests both over the phone and in-person to help them find the service they are looking for or need
- Directed calls and messages to other departments, work with all other employees to ensure all guests receive the help they need even on busy days
- Delivered high quality guest service by answering questions of all guests
- Performed office duties like paperwork, copying, sending emails, and organizing and updating spreadsheets

Guitar Tutor - Ashburn, VA

Aug 2019 - Dec 2020

- Prepared middle and high school guitarists for auditions, upcoming performances, and assignments
- Found ways to make lessons more fun for students who are discouraged or less interested
- Worked on classical and contemporary guitar techniques

Skills

- Instruments: Guitar, bass, and vocals
- Music teaching and tutoring experience
- Music Software: Logic Pro, ProTools, Ableton Live, Finale
- Computer Applications: Google Suite (Docs, Sheets, Drawings, Drive, Slides, Forms), Microsoft Office (Excel, Docs, PowerPoint), Prezi, Adobe Suite (PDFs, Photoshop), Mac OS, Windows
- Social Media: Instagram, Facebook, Twitter, YouTube, Snapchat, Tumblr
- Cashiering, phone etiquette, guest service experience